FOSCAM

Quick Installation Guide

（For Windows & Mac OS）

HD IP Camera

V4.3
EQ985303

FOSCAM

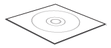
ShenZhen Foscam Intelligent Technology Co., Ltd
www.foscam.com

Package Contents

IP Camera

Power Adapter

Ethernet Cable



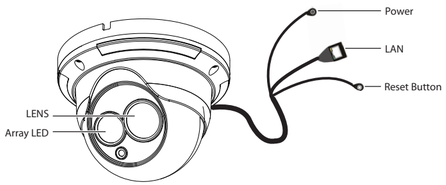
Resource CD

Quick Installation Guide

Warranty Card

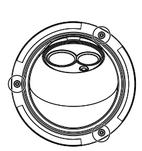
1 Hardware Introduction

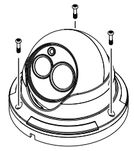
● Physical Description



● Hardware Installation

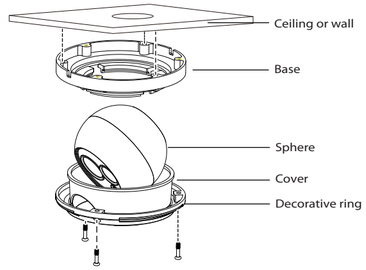
1. Loosen the three screws on the base of the camera, remove the camera base.



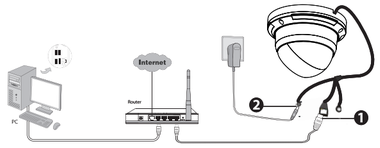


2. According to the monitored area, install the base of the camera on the ceiling or wall with expansion screws.

3. Assembly the sphere, cover and decorative ring of the order, according to the monitored area to turn the angle of the sphere. Finally, fix the decorative ring and the base with screws. (For FI9851P, you need to manually rotate clockwise to lock the snaps.)



● Hardware Connection



1. Connect the camera to the LAN network (Router or Switch) via network cable.

2. Connect the power adapter to the camera.

2 Software Installation

1. Insert the CD into the CD drive of your computer.

2. Go to the folder “IP Camera Search Tool” and find the folder “For Windows OS”or “For Mac OS”. Copy and paste the IP camera tool file to your computer, or drag it onto your desktop.

Shortcut icon for Windows OS

Shortcut icon for Mac OS

Notes:

- If your computer (Windows OS) supports autorun function, you can find the corresponding file in the opened control panel.
- If your computer doesn’t have CD drive, you can download the IP camera tool from our website for free.

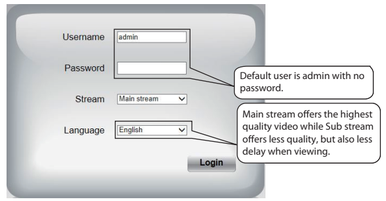
3 Access the Camera

1. Enable the DHCP feature of your router (Enabled by default normally), then open the IP Camera Tool program. It should display the camera’s IP address in your LAN (Local Area Network).

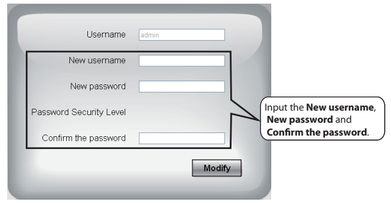
2. Double click the camera list here, and your default browser will open up to the camera’s login page. When logging in for the first time, you will need to download and install the add-on. Take Microsoft Internet Explorer as an example. For Google Chrome, Apple Safari, or Mozilla Firefox, please refer to the User Manual.

Note:
Doesn't support 64-bit browser.

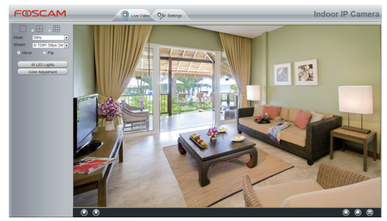
3. After installing the add-on, refresh the browser and click **Login**.



4. When you login for the first time, it will request that you modify the default username and/or password. Input the **New username**, **New password**, and **Confirm the password**, click **Modify** to complete the modification. You will now use the new username and password to login to the camera in the future.



5. After logging in, you should see live video on the interface.



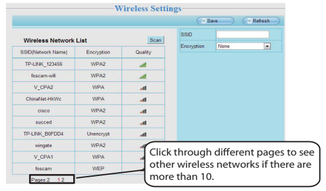
Notes:

- After logging in for the first time, it will go to "Setup Wizard" automatically. Please set the basic parameters, such as camera name, camera time, wireless settings and so on.
- If you forget your username or password, you can press and hold the reset button on the bottom of the camera using a pin for 5 seconds. This resets the camera to factory defaults.
- If you want to access your camera over wireless or the Internet, please continue with the setup by following the Wireless and Remote Access steps below.

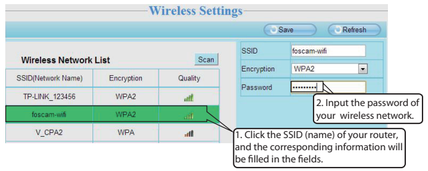
4 Wireless Connection

(For FI9851P)

1. Choose "**Settings**" on the top of the camera page, then go to the "**Network - Wireless Settings**" section on the left side of the screen, then click **Scan**.



2. Click the SSID (name of your router) in the list, and the corresponding SSID and encryption will be filled into the relevant fields automatically on the right side of the page. All you need to do is input the password for your wireless network.

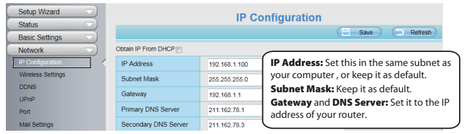


3. Click the **Save** button and disconnect the network cable. Don't power off the camera until it is able to show up in the IP Camera Tool. If the camera does not show up, try unplugging the power cord from the camera and plugging it back in. It should connect to the wireless network automatically.

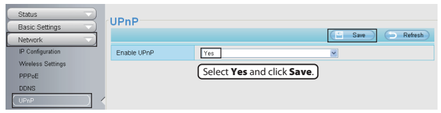
5 Remote Access

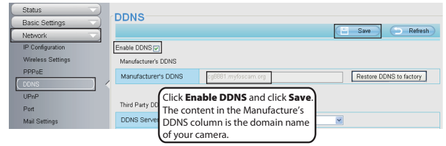
If you want to access your camera by web browser outside of your LAN, you need to configure some settings.

1. Choose "Settings" on the top of the camera web page, then go to the "Network > IP Configuration" section on the left side of the screen, then uncheck the **Obtain IP DHCP**.

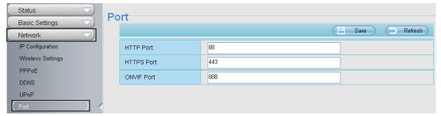


2. Enable UPnP and DDNS in the camera's settings page. We recommend you to use the DDNS by factory default.





3. You can see the port of your camera here. If you want to set Remote Access for several cameras on the same network, you will need to change the HTTPS port for each camera.



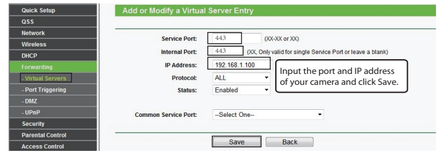
4. If the UPnP of the router has been enable, you do not need to perform following steps. Otherwise, you need to select one of the following methods to configure port forwarding on your router. For these steps, we will be using the TP-LINK brand wireless router as an example.

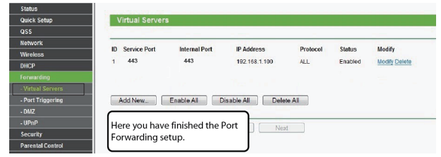
- If there is a UPnP function in your router.

  Choose "Forwarding > UPnP", make sure that the **Current UPnP Status** is **Enabled**.

- If there is not a UPnP function in your router.

  You need to manually add port(HTTPS port) forwarding, refer to the following steps. You need go to the "**Forwarding > Virtual Servers**" panel for setup.





5. Now you can access your IP camera by https://domain name: HTTPS port via the Internet.

6 Access the IP Camera by Smart Phone

(Android or iOS operating system)

If you use android or iOS mobile device, you can access the IP camera by Foscam App. Mobile phone connecting the camera after the success, recommend that you modify the user name and password.

This document takes Android system as an example, the iOS and android interface only subtle differences, you can still complete the operation in accordance with this example.

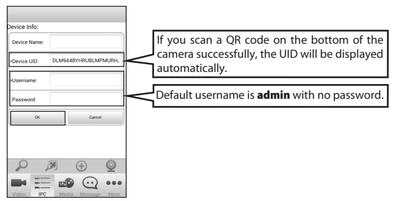
1. Download and Install the Foscam App.

Search and install **Foscam Viewer** on App Store or Google Play for iOS or Android devices.

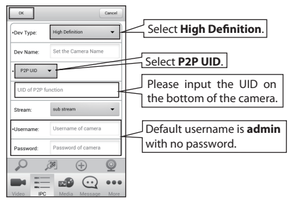
2. Click the **Foscam Viewer** on your phone to run the App.

3. In the IPC management interface, click . Your phone will go into the QR code scanning mode.

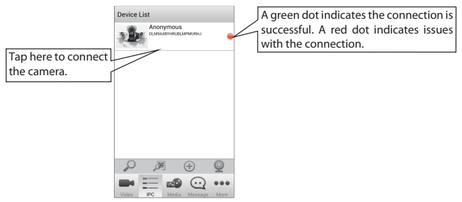
4. When you finish the QR code scanning, the UID will be input automatically, then input **Device Name**, **Username** (default is admin), **Password** (blank by default), click OK.


Device Info:
Device Name:
Device UID
Username:
Password:
OK
Cancel
If you scan a QR code on the bottom of the camera successfully, the UID will be displayed automatically.
Default username is admin with no password.

Note:
If the QR code scanning is not successful, click , please input the UID on the bottom of the camera manually. The procedure for inputting data is as follows. Click **OK**.

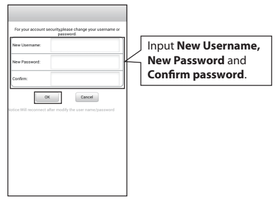


5. So far, the camera has been added successfully. You can click it from the list to check the live video.


Device List
Anonymous
Tap here to connect the camera.
A green dot indicates the connection is successful. A red dot indicates issues with the connection.

NOTES:

- If it is the first time to login with Foscam App, the username is set to **admin** and the password field is left blank by default. When you connect your camera to the Foscam app, it will request that you modify the default username and/or password if both are still set to default. This is highly recommended and serves as a security precaution.



- If it is the first time to login with Foscam App, it will go to "Setup Wizard" automatically. Please set the basic parameters, such as camera name, camera time, wireless settings and so on.
- If you would like to read more details on the Android App, please refer to the ***Android App User Manual***.
- If you would like to read more details on the iOS App, please refer to the ***iOS App User Manual***.

7 Access the IP Camera by CMS

To access a remote camera on a Windows PC, please install the CMS software and perform relevant operations. For the installation file and operation guide of the CMS, please refer to Foscam IP Camera Client user manual in the CD.

8 Technical Support

If you have problems with your Foscam IP Camera, please contact the Foscam reseller you purchased from, or you can e-mail the Foscam headquarter technical support team: ***tech@foscam.com***

Your valuable comments and suggestions on improving Foscam products are welcomed!